



**DEPARTMENT OF THE NAVY
NAVAL HEALTH CLINIC
937 FRANKLIN AVENUE
LEMOORE, CALIFORNIA 93246-5004**

IN REPLY REFER TO:
6000
Ser 00F0/127
26 May 23

Dear Beneficiary:

SUBJECT: REFERRAL OF PRIMARY CARE SERVICES TO THE NETWORK

Over the next year, Naval Health Clinic Lemoore will have a shortage in primary care and internal medicine specialty providers. Appointments for routine primary care will only be available for our active duty and active duty family members. Our TRICARE Plus beneficiaries will not have access to appointments for routine care from:

- a. Family Practice trained physicians
- b. Nurse Practitioners
- c. Physician Assistants

You should plan now to find a new primary care manager using your TRICARE Select, Medicare or other health insurance for at least the next year.

- a. For **TRICARE Select** - call TRICARE West Region at 1-844-866-9378 or visit www.tricare-west.com for help in finding a network provider
- b. For **Medicare** - call Medicare at 1-800-633-4227 or visit their website at www.medicare.gov for a listing of Medicare providers
- c. For **other health insurance** – use the information on your insurance card to contact your insurance carrier and learn about network options

Before you visit a new facility, I encourage you to request a copy of your medical records for your new primary care provider. Come by our medical records window located on the first floor at the west end of the clinic or call (559) 998-4442 to get a copy of your medical records.

You still have access to pharmacy, immunizations, limited specialty clinics (on a space available basis), and the urgent care clinic. For treatment of chronic health care needs, you should always see your primary care provider. The Urgent Care Center isn't for routine care.

I know there will be many questions during this process and a system has been put in place to assist you. Send your questions to: dha.lemoore.lemoore-nhc.list.nhclemoorereferralquestions@health.mil

My staff and I take great pride in serving you and I want to ensure you are receiving the medical care you deserve. Thank you for the contributions you have made and continue to make to our great nation.

Sincerely,

CAPT Romeo T. Tizon, Jr.
Director
Naval Health Clinic Lemoore